

QUALITY POLICY

The National Maritime Agency, abbreviated to "AMN", is a legal person governed by public law that is part of the Indirect Administration of the Angola State, in the form of a personalized service, endowed with legal personality and administrative, financial and patrimonial autonomy.

AMN is committed to ensuring the highest standards in maritime safety, security, environmental protection, and regulatory compliance, in accordance with applicable international conventions, national legislation, regional cooperation and the expectations of the global maritime community.

AMN strive to:

- **Ensure effective and impartial implementation** of statutory functions such as ship registration, certification, inspection, and enforcement activities.
- **Promote international maritime trade** by user friendly cabotage policies.
- **Engage and empower competent personnel and seafarer** through regular training and performance evaluation, ensuring that they act with integrity, professionalism, and accountability.
- **Enhance stakeholder confidence and satisfaction**, including shipowners, seafarers, port states, and international partners, by delivering timely, reliable, and legally compliant services.
- **Monitor and review our processes, objectives, and risk factors** to ensure alignment with our strategic direction and regulatory responsibilities.
- **Promote continual improvement** of our Quality Management System (QMS) in accordance with ISO 9001:2015 standards, to enhance efficiency, transparency, and service delivery.

This policy provides the framework for establishing and reviewing our quality objectives. It is communicated to all employees, made available to relevant stakeholders, and regularly reviewed to ensure its continued suitability.

Chairman Signatures



Dated:

March 22 April 2025

QUALITY POLICY

The National Maritime Agency, abbreviated to "AMN", is a legal person governed by public law that is part of the Indirect Administration of the Angola State, in the form of a personalized service, endowed with legal personality and administrative, financial and patrimonial autonomy.

AMN is committed to ensuring the highest standards in maritime safety, security, environmental protection, and regulatory compliance, in accordance with applicable international conventions, national legislation, regional cooperation and the expectations of the global maritime community.

AMN strive to:

- **Ensure effective and impartial implementation** of statutory functions such as ship registration, certification, inspection, and enforcement activities.
- **Promote international maritime trade** by user friendly cabotage policies.
- **Engage and empower competent personnel and seafarer** through regular training and performance evaluation, ensuring that they act with integrity, professionalism, and accountability.
- **Enhance stakeholder confidence and satisfaction**, including shipowners, seafarers, port states, and international partners, by delivering timely, reliable, and legally compliant services.
- **Monitor and review our processes, objectives, and risk factors** to ensure alignment with our strategic direction and regulatory responsibilities.
- **Promote continual improvement** of our Quality Management System (QMS) in accordance with ISO 9001:2015 standards, to enhance efficiency, transparency, and service delivery.

This policy provides the framework for establishing and reviewing our quality objectives. It is communicated to all employees, made available to relevant stakeholders, and regularly reviewed to ensure its continued suitability.

Chairman Signatures



Misase Costa

Dated:

Luanda 22 Agosto 2025